TestLink™

ATM PARTS

BUYER'S GUIDE

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BUYER'S GUIDE TO ATM PARTS

ATM malfunctions can cost operators dearly in financial penalties, lost business and damaged reputations. Getting swift access to high quality ATM parts and preventative maintenance kits is vital in ensuring the reliability of the ATM machines that you support.

With so many ATM Parts Suppliers across the world, how can you be sure you're picking the best? Follow this guide to check that you're getting technical expertise, quality, durability, reliability and security from your ATM Parts Supplier. This useful list of questions will help guide you to make the right decision when sourcing your ATM Parts Supplier.

CAN THEY GUARANTEE SAME DAY SHIPPING?

Financial penalties for malfunctioning ATMs can arise after a few hours, so lost days are a disaster to business. Same day shipping is a must for this fast paced industry - you need an ATM Parts Supplier that can deliver same day shipping across the world.

TestLink offers super fast global shipping by rapid overnight despatch.

HOW LARGE IS THEIR STOCK INVENTORY?

Any part of an ATM can malfunction and after diagnosing the issue you will need to find the right part. Without millions of pounds worth of ATM parts immediately ready for shipping, it's unlikely the ATM Parts Supplier will be able to meet any promises of swift delivery. You need an ATM Parts Supplier with a vast inventory ready to despatch straight out to you.

TestLink has a £7.5 million inventory of stock ready for immediate despatch to you across the world.

HOW RELIABLE ARE THEIR ATM PARTS?

Choose an ATM Parts Supplier that has OEM trained engineers with a wealth of technical expertise who remanufacture parts to ‘as new’ condition. Don’t risk choosing parts that have been merely cleaned up or cosmetically refurbished.

TestLink’s ATM parts engineers have a wealth of experience, guaranteeing quality, durability, reliability and secure ATM parts to ‘as new’ condition.

DO THEY OFFER A PROPER WARRANTY?

Make sure you choose a supplier that gives a no quibble warranty, not one made worthless by exclusions in the small print.

TestLink offers a 90 day no quibble guarantee on ATM parts.

HOW SECURE IS THEIR OPERATION?

ATM spare parts should be remanufactured and stored in bank-approved secure facilities. Individual parts and modules should be logged and tracked using their original OEM serial numbers ensuring maximum security.

TestLink carries out all ATM parts-work in bank-approved secure facilities by OEM-trained engineers.

CAN THEY SUPPLY PIECE PARTS OR OBSOLETE PARTS?

Do not be forced into buying entire modules when only one gear or bearing has failed. Do not let the lack of one or two obsolete parts spell the end of an otherwise perfectly good ATM module.

TestLink supply piece and obsolete parts – we'll only sell whole modules if it's more economical for you.

DO THEY OFFER PREVENTATIVE MAINTENANCE KITS?

ATM parts experts know all the potential weak spots in every model and can provide preventative maintenance kits to improve ATM reliability.

TestLink's expert engineers have 'whole ATM' experience and are always up to date with potential weak spots in all ATM models. We create preventative kits to ensure our customers get the maximum life out of their ATMs.

DO THEY OFFER DIFFERENT WAYS TO SEARCH FOR PARTS?

It's not always easy to find the part number so sometimes you need to search by the part type or description. An online parts finder that only offers searching by part number is not going to be useful.

TestLink's ATM Parts Finder lets you search by part number, part description, part type, ATM model and ATM brand. This tool will help you find the part quickly and easily.

DO THEY PROVIDE COMPLETE CUSTOMER SUPPORT?

Get the right advice before you buy. Choose ATM Parts Suppliers that offer telephone and email support so you buy the right parts first time, every time.

TestLink offers customer support via email and telephone and our customer support team are always ready to help.

ARE THEY AN EXPERT?

Many companies walk the walk claiming to be ATM Parts experts but do they talk the talk? Do they offer you extra services and information to make you confident that they know the industry inside out?

TestLink are proud of their expertise in the ATM parts field and are always striving to give our customers that little bit extra.

CAN THEY PROVIDE COMPLETE ATMS?

Choose a company that can rebuild and supply complete ATMs. They're far more likely to have superior technical expertise and a much wider range of solutions.

TestLink are global experts in ATM solutions and sell ‘as new’ refurbished ATM machines that are as or more reliable than new ATMs.

TestLink are a market leading independent FinTech services provider with an innovative approach making us the perfect ATM Parts Supplier partner. For more information, get in touch with the team today:

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